

Frequently Asked Questions – to keep improving our remote learning

What happens when my child is stuck? How do we help them to keep learning when they do not know what to do?

This is not easy to resolve. Teachers cannot replicate what happens in the classroom and cannot 'home-school' every pupil, but they are working hard to set work that is engaging and accessible. If they are really stuck, they can send comments to their teachers through the VLE and the teacher can reply. There is a YouTube clip that explains how to access comments and feedback through the VLE on the school's YouTube channel at:

<https://www.youtube.com/channel/UC661ok1C95-bl1lqC7d-hAQ>

What happens when my child is spending too long on tasks and has not finished their lesson in one hour?

Again, this is not easy to resolve. Pupils want to be successful and do well. They want to complete all the tasks that are set and not leave something unfinished. Pupils should try hard with their work and then, after an hour, they should stop working on that lesson. Ideally, they could send their teacher a comment through the VLE to let them know that they have spent an hour on the activity and then mark as completed on the VLE. If you are concerned that your child is getting overly anxious, then please get in touch with your child's Head of Year.

How can I check that the work that my child has marked as 'complete' has been done properly?

The best way to deal with this is to ask your child about the work that they have completed. Try and get them to show you what they have done and ask them what they have learnt and what it was like to study this topic.

How does school challenge pupils who are not working, and therefore not engaging in any learning?

Heads of Year have contacted all the parents in the year group to find out how pupils are coping with the transition to remote learning. They are now contacting parents whose children have not accessed the VLE as much as they should have been.

How are school giving feedback about my child's work?

Although teachers are not able to routinely mark and assess work in the same way as they would at school, they do try to give comments and provide as much feedback as possible. Pupils are learning how to send comments over the VLE and how to read the comments from teachers. The YouTube link given earlier provides a video tutorial about how to access comments and feedback.